



TSL

DELIVERING  
AN UNRIVALLED  
CONSTRUCTION  
EXPERIENCE

SMALL WORKS & ROOFING

[WWW.TSL.UK](http://WWW.TSL.UK)

# CONSTRUCTION BUT NOT AS YOU KNOW IT



We are a national contractor renowned for our expertise in envelope maintenance and refurbishment projects. Specialising in live building environments, we expertly deliver everything from reactive small works to major £25 million construction projects across the UK, working closely with building owners, investors, consultants and facilities managers.



Our team's knowledge, passion, skills and intellectual capital ensures we can service all aspects of a project from conception to completion, no matter the size. Our solution-focused approach ensures that we effectively address challenges and deliver exceptional results in every scenario.

Based in the south, our rapid growth has derived from our quest for technical excellence and a passion for continual learning at every opportunity.

Our determination and passion mean we go above and beyond to solve unique challenges, to ensure our projects are delivered to the highest standard.

We maintain a strong focus and pride that comes from putting our clients and principles first. Our commitment to these principles is why we're able to deliver projects that we're proud of and that our clients are delighted with.



## SMALL WORKS & ROOFING

Our Small Works and Roofing division is a specialised facilities management team, standing by to provide a swift, dependable service for immediate response callouts, planned maintenance and projects for roofing, glazing, and cladding. Our priority is ensuring the longevity of your asset whilst giving you peace of mind. We exceed expectations by thoroughly understanding the problem and providing cost-effective solutions, tailored to each unique building.



From urgent call out onwards, our focus is to protect and preserve your assets, as the first step in building our long-lasting relationship with you and your buildings.

Our services fall into 4 distinct categories:



### REACTIVE SERVICES

When unexpected damage occurs our rapid response operatives can be relied upon to keep your business running and your occupants protected. Whatever the problem, we swiftly tackle it head-on to safeguard your asset. Last year, we resolved 96% of urgent water ingress issues on the first visit, ensuring minimal disruption and prompt resolution.



### PLANNED MAINTENANCE

We don't just focus to resolve the current issues but utilise our vast experience to proactively prevent future deterioration before it escalates and effects building operations. Our tailored maintenance plans and long-term repair solutions keep your asset performing at its best and maximise its operational lifespan.



### PROJECTS

Should a project require a specialist touch our expertise in building envelope ensures that your asset not only looks impressive but also performs optimally. Our Projects team is dedicated to delivering exceptional refurbishment projects, including roofing, cladding, and glazing, up to a value of £1 million.



### AFTERCARE

Our comprehensive support with regular inspections, maintenance reporting, and 24/7 assistance, ensures your asset remains in optimal condition long after project completion. We continue to care for your asset through the TSL guarantee, reactive call out agreements or planned preventive maintenance.



The quality of the work, attention to detail and problem solving ensures the site runs smoothly. We were so pleased with a recent project, that we instructed TSL on another. I would thoroughly recommend them."

Building Surveyor Director, MBS Property Consultancy

# BUILDING ENVELOPE SPECIALISTS

At TSL, our expertise covers a full range of services designed to enhance the safety, functionality and longevity of your property. From advanced façade solutions and curtain walling to height safety systems, access methods, and roofing upgrades, our team delivers tailored, high-quality solutions to meet your specific needs. By leveraging cutting-edge technologies like drone surveys and rope access, we ensure efficient, precise results, even in the most challenging environments.



With a commitment to excellence and compliance, our services provide comprehensive support to safeguard and optimise your building assets.

## 1. Windows & Glazing

We offer high-performance solutions for windows and glazing, designed to enhance both the functionality and aesthetics of your property. Our services include replacements, repairs, and upgrades that improve energy efficiency, durability, and compliance with modern safety standards. Whether it's installing fire-rated glazing or upgrading to energy-efficient systems, our tailored approach ensures your property remains secure, visually appealing, and aligned with regulatory requirements.

## 2. Height Safety

Our height safety systems, including fall protection and anchor points, ensure safe access for maintenance, inspections, and upgrades. These solutions are essential for maintaining compliance and protecting both workers and assets.

## 3. Access

We specialise in providing advanced access solutions, including mast climbers, scaffolding, and bespoke systems, to meet a variety of project needs. Whether as a standalone service or as part of enabling our own works, our access solutions ensure efficient and safe operations on roofs, walls, and other critical areas, even in challenging environments. Our expertise ensures projects are completed with precision and minimal disruption.

## 4. Drone Surveys

We utilise drone technology to conduct detailed surveys of hard-to-reach areas, providing actionable insights for maintenance and upgrades. This approach ensures precision and minimises disruption to your property.

## 5. Roofing

Our roofing services focus on protecting your building assets and extending their lifespan through expert repairs, replacements, and upgrades. All work is delivered to the highest quality standards, ensuring long-term reliability and value.

## 6. Curtain Walling

Our curtain walling services provide innovative and durable solutions for modern building façades. We specialise in the design, repair, replacement, and upgrade of curtain wall systems, ensuring enhanced performance in terms of thermal efficiency, weather resistance, and fire safety compliance. Whether upgrading existing systems or installing new ones, our tailored approach combines cutting-edge materials and expertise to deliver visually striking and highly functional results that align with both regulatory requirements and architectural intent.

## 7. Rope Access

We utilise advanced rope access techniques to efficiently complete investigation and remedial works in areas with restricted access or where speed is critical. This method offers a safe, cost-effective, and minimally disruptive solution, allowing our expert operatives to navigate challenging environments with precision.

Whether conducting detailed inspections, repairs, or installations, our rope access capabilities ensure projects are completed to the highest standards, even in the most demanding conditions.

## 8. Façades

We offer comprehensive façade solutions, encompassing scoping, surveys, investigations, repairs, and replacements to ensure the integrity, safety, and aesthetics of your building envelope. Our expertise extends to identifying and addressing issues such as structural defects, thermal inefficiencies, and non-compliance with modern fire safety standards.

Whether repairing localised damage or undertaking complete façade replacements, our tailored approach ensures optimal performance, longevity, and compliance, while maintaining the architectural vision of your property.

## 9. Investigations

Our expertise in building investigations spans all areas of the external building fabric, allowing us to diagnose issues accurately and deliver tailored solutions. Leveraging a variety of access methods, including scaffolding, mast climbers, rope access, and drone surveys, we adapt to the unique challenges of each project and client requirements.

From comprehensive surveys to detailed defect analysis, our experienced team ensures that every investigation is thorough, efficient, and aligned with the highest standards. This approach enables us to provide actionable insights and practical solutions that address the root cause of any issue while prioritising safety, compliance, and minimal disruption.

# REACTIVE SERVICES RESPONSIVE SERVICE - TAILORED CARE

When unexpected issues arise, you need a partner that responds swiftly and effectively. TSL Reactive Services is your nationwide go-to solution for timely and reliable support, ensuring your building's functionality and safety are maintained without disruption.



## Our Expertise

With extensive experience in live building environments, TSL Reactive Services specialises in rapid response to urgent maintenance and repair needs.

Our team of skilled professionals is adept at managing emergency situations, minimising downtime, and resolving issues efficiently. Whether it's a sudden leak, structural concern, or urgent repair, we provide immediate solutions to keep your operations running smoothly.

## Why Choose TSL Reactive Services?

- **Rapid Response:** We prioritise quick and effective action to address emergencies, minimising impact on your asset and operations.
- **Expert Team:** Our highly trained technicians are equipped to handle a wide range of issues with precision and expertise.
- **Minimised Disruption:** We work diligently to ensure repairs are completed with minimal interruption to your daily activities
- **Comprehensive Solutions:** From temporary fixes to long-term solutions, we address both immediate concerns and underlying issues to prevent future problems.

## Your Building's Lifeline

At TSL, we understand the critical nature of maintaining operational efficiency and safety. Our Reactive Services are designed to provide peace of mind, knowing that expert help is just a call away.

Trust us to handle the unexpected, so you can focus on what matters most.



Thanks again for you and your team on an amazing piece of work, your communication, courtesy and professionalism throughout was really appreciated."

Commercial Operations Manager, Marks & Spencer

# PLANNED MAINTENANCE PROACTIVE CARE - LASTING PERFORMANCE

We understand that proactive maintenance is key to extending the lifespan of your asset and ensuring its continuous performance. Our Planned Maintenance services provide comprehensive solutions for long-term repairs, preventive care, and future-proofing your asset.

## Our Approach

TSL Planned Maintenance is designed to build on our initial reactive services, offering a structured approach to address long-term repair needs and preventive maintenance.

Our team works closely with you to develop a tailored maintenance plan that meets your assets specific requirements, ensuring optimal performance and sustainability. Through enhancing our client relationships we can better understand the asset and provide the right solution.

## Our Services

- **Long-Term Repairs:** Following initial reactive interventions, we provide thorough and lasting repairs to address underlying issues and prevent recurrence.
- **Preventive Maintenance:** Our proactive approach includes regular inspections and scheduled upkeep to identify and address potential problems before they escalate.
- **Future Proofing:** We implement strategies and upgrades to enhance your building's resilience and efficiency, preparing it for future challenges and changes.

## Why Choose TSL Planned Maintenance?

- **Tailored Solutions:** We customise maintenance plans to fit your assets unique needs and operational requirements.
- **Expert Team:** Our experienced professionals are equipped with the knowledge and tools to deliver high-quality maintenance and repair services.
- **Proactive Care:** By focusing on preventive measures, we help you avoid costly emergencies and ensure smooth, uninterrupted operation.
- **Sustainable Practices:** We incorporate best practices and innovative solutions to enhance the longevity and efficiency of your asset.



"We have been extremely pleased with TSL and are proud to have our name next to theirs, the quality of the works has been very high throughout. TSL have worked hard to be a team with ourselves and the client, they are the opposite of the claims focussed main contractors that Black Cat hate."

Director, Black Cat Building Consultancy



## Ensuring Longevity and Efficiency

With TSL Planned Maintenance, you benefit from a strategic approach to building care that goes beyond immediate repairs.

Our commitment to thorough planning and proactive management ensures that your asset remains in peak condition, safeguarding its value and performance for years to come.

# PROJECTS

## PROVEN EXPERTISE - OUTSTANDING RESULTS

TSL's Projects team is dedicated to delivering exceptional building envelope refurbishment projects, including roofing, cladding, and glazing, up to a value of £1 million. Should a project require a specialist touch our expertise ensures that your asset not only looks impressive but also performs optimally.



As soon as TSL sought possession of the tender, their communication and tender package from start to finish was exemplary. TSL were quick to design and procure the materials in a manner that allowed speedy mobilisation of the site."

Project Manager, EMCOR UK

### Our Expertise

Our team brings specialised skills and experience to every refurbishment project, focusing on delivering high-quality results that enhance both the aesthetic and functional aspects of your building.

Our bespoke project delivery captures the specialisms and still follows the same TSL journey.

### Our Services

- **Roofing:** We offer comprehensive roofing refurbishment services, including repairs, replacements, and upgrades. Our team ensures that your roof is structurally sound, weather-resistant, and aligned with the latest standards and technologies. It is the fifth façade and a vital component to maintain your building operations.
- **Cladding:** From aesthetic improvements to functional enhancements, our cladding services provide a fresh look and enhanced protection for your building. We work with a range of materials to achieve the desired appearance and performance.
- **Glazing:** Our glazing solutions include the installation and refurbishment of windows and facades, improving energy efficiency, aesthetics, and security. We ensure that your glazing meets current regulations and provides lasting durability.

### Why Choose TSL Projects?

- **Expertise and Quality:** Our skilled professionals bring extensive experience to each project, ensuring high standards of workmanship and attention to detail with our in-house resources.
- **Customised Solutions:** We tailor our services to fit the specific needs and goals of your refurbishment project, delivering solutions that align with your vision and requirements.
- **Comprehensive Service:** From initial consultation to execution and final touches, we manage every aspect of the refurbishment process to ensure a seamless experience.
- **Value and Efficiency:** With a focus on delivering exceptional results within budget, we maximize the value of your investment while enhancing the functionality and appearance of your building.

### Enhancing Your Building

At TSL, we understand the importance of a well-maintained and visually appealing building. Our refurbishment services not only enhance the exterior of your building but also contribute to its overall performance and longevity.

Trust us to bring your renovation vision to life with precision and excellence.

# AFTERCARE ONGOING SUPPORT - PERSONALISED EXCELLENCE

TSL's commitment to excellence extends beyond project completion. Our Aftercare services offer an unparalleled experience, emphasising attentiveness and responsible approach to ensure the ongoing care and optimal performance of your asset. We view every project not just as a job completed but as a testament to our enduring partnership and your trust in our expertise.



## Our Aftercare Commitment

The TSL Experience is designed to provide an unrivalled service and our Aftercare continues well after the final touches are made. It includes a range of support options to maintain and enhance the value of your asset, providing peace of mind and long-term assurance.

## Our Services

Our Aftercare solutions go beyond project completion to provide exceptional ongoing support and care. We focus on maintaining the integrity and lasting performance of your asset through attentive and proactive services.

- **Post-Project Assurance:** Our Post-Project Assurance includes comprehensive follow-up support and resolution of any issues from a TSL project, affirming our commitment to quality and client satisfaction.
- **Priority Response Services:** With Priority, we ensure that any urgent operational maintenance needs are addressed promptly, minimising downtime and maintaining operational efficiency.

- **Customised Maintenance Solutions:** We offer bespoke maintenance solutions tailored to the specific needs of your building, to ensure long-term performance and reliability.
- **Personal Aftercare:** We believe that ongoing support is key to maintaining a strong partnership and ensuring your continued satisfaction. We provide account management liaison, regular check-ins and actively seek your feedback to refine our services and enhance your experience.

## Why Choose TSL Aftercare?

- **Unrivalled Attentiveness:** Our dedicated team provides exceptional service with a focus on personalised care, ensuring that every aspect of your building's maintenance is handled with the utmost attention.
- **Comprehensive Support:** From guarantees and reactive maintenance to planned preventive care, we offer a full spectrum of services to meet your ongoing needs and protect your asset.
- **Dedicated Partnership:** We see your asset as a reflection of our partnership and commitment, providing continued support that reinforces the trust you've placed in us.
- **Peace of Mind:** With TSL Aftercare, you can rest assured that your asset is in capable hands, allowing you to focus on what matters most while we manage the details.

## Continuing the TSL Experience

At TSL, we believe that our responsibility doesn't end with project completion. Our Aftercare services are designed to provide ongoing support and ensure that your asset remains a testament to our commitment and your confidence in our capabilities.

Our aim is to take the burden away from building maintenance and be your trusted external façade partner.

## YOUR JOURNEY WITH TSL EXCELLENCE IN EVERY STEP

At TSL, we believe in our commitment to you and your assets. Our comprehensive suite of services is designed to provide exceptional care and support throughout your entire journey with us, ensuring that every aspect of your assets needs is met with precision and attentiveness.



### Our commitment to you

From the moment we begin our partnership, your journey with TSL is characterised by our unwavering attentiveness and dedication to your needs. We understand that each asset is unique and that maintaining its excellence requires ongoing care and support.

### Attentive Service

Our team is dedicated to providing exceptional service tailored to your specific requirements

### Ongoing Support

We ensure that every stage of your building's lifecycle is managed with care, from initial project execution to long-term maintenance.

### Client-Centric Approach

Your satisfaction and trust are at the heart of everything we do. We prioritise open communication and responsive solutions to enhance your experience with us.

### Experience the TSL Difference

Choose TSL for a partnership that values your asset and your journey with us. Our commitment to excellence and personalised care ensures that you receive unparalleled service and support, every step of the way.

## OUR CONCEPTION TO COMPLETION APPROACH TO EVERY PROJECT

1

### CONSULTATION

By understanding the drivers and considerations of the project, we can identify the specific expertise required, and ensure the correct teams are on hand.

2

### CONCEPT PROPOSAL

Through listening and learning, we then design a solution unique to your requirements, addressing any pre-existing concerns such as fire safety compliance, aesthetical improvements, building defects and asset lifecycle extensions.

3

### ASSET INVESTIGATION

We put our consultation and concept proposal into action. Depending on the scope of the project, this can be using our own engineers and experts, or working with you and your team.

4

### COST AND DESIGN

Our in-house estimating and design team use our expert investigation reports to draw up a carefully researched formal proposal, compliant to British Standards and PAS documentation.

5

### PROJECT DELIVERY

We're experts at working in live building environments, undertaking each project with careful consideration to the impact it may have. Our experience allows us to ensure that not only is disruption and negative aesthetics minimised, but most importantly it's done safely.

6

### ASSET AFTERCARE

Through Preventative Planned Maintenance (PPM's), client relationships and asset familiarisation we'll be there by your side to ensure our solution is a permanent one.



## RADISSON RED HEATHROW

Following a successful initial project carrying out emergency roof repairs, TSL was approached directly to act as Principal Contractor on the refurbishment of the hotel entrance and façade.

The client brief consisted of an entire facial uplift to the main entrance and external facade of the hotel, to be completed alongside the internal refurbishment of this wing of the building.

An important part of this scheme was being involved with the clients design team from the start, this enabled us to work with the architects to ensure we achieved the clients vision, whilst offering superior, compliant products, above and beyond the requirements of the new regulations from Approved Document B.

The cladding panels were changed from an A2 panel to an A1 rated cladding panel,

the new fire break scheme was installed to beat the required minimum standards.

Due to the close proximity to the airport, it was important to ensure that the acoustic performance of the proposal was sufficient enough to block out as much sound as possible whilst still being affordable. This was achieved through a combination of product choice with frames, glass and panels.

The resounding success of this project was a testament to the collaboration from all involved. The project was also featured in the 'Premier Hospitality' publication due to the high standard aesthetics it achieved.



Location	Heathrow
Industry	Hospitality
Date completed	July 2020
Project duration	20 weeks
Client	Raddison UK Ltd



Scan for more information about this project.



## CHAPTER ISLINGTON LONDON

The project at Chapter Islington involved fire remediation around the ground floor shop front and replacing poorly installed existing curtain wall screens.

The initial scope was fire remediation of the existing cladding. During the survey, structural issues were identified, leading to the expansion of the project to include the replacement of curtain walling and entrance doors.

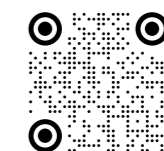
The project duration was 8 weeks, extended by 2 weeks from the original plan due to quality issues with the glass. TSL's management engaged directly with the glass supplier to ensure the quality of the new batch, aligning with our quality assurance processes.

The project was characterised by effective communication and strong relationships with both the client and the building staff. Liaison with Fulkers Bailey Russell provided valuable client insights.

Working within a live environment, particularly at the main entrance and communal areas, required strict safety measures and minimal disruption. The use of an electronic glazing robot for handling large glass panels was a key aspect of the project, demonstrating TSL's commitment to using the right tools and techniques for efficient and safe project delivery.



Location	London
Industry	Student Accommodation
Date completed	January 2023
Project duration	8 Weeks
Client	Fulkers Bailey Russel



Scan for more information about this project.



## FAVELL HOUSE BRISTOL

Favell House required TSL's expertise for Phase 2 of its roofing works, addressing issues with leaks from the parapet and general roof areas.

The project scope was focused on the re-installation of a new roof system, inclusive of a roof guarantee. This phase followed the successful completion of the initial roofing works, with no changes or re-sequencing required in the project plan.

The key phase involved the removal of the old roof and the installation of a Vapor Control Layer (VCL) without any water leakage into the building. This was a critical aspect, ensuring the integrity of the building remained intact during the roofing works.

The on-site duration for the project team was 4 weeks, with the project being completed 2 weeks ahead of schedule. This early completion, while staying within budget, highlighted TSL's efficiency and project management capabilities.

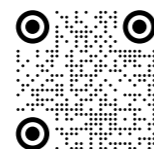
The client for this project was Unite, with the site being unoccupied as students had left for the summer. TSL's ability to meet client timeline delivery requirements was exemplified.

Favell House presented unique logistical challenges. Works on both access bridges to the site complicated deliveries and rubbish clearance, coupled with limited storage space. TSL navigated these challenges effectively, ensuring smooth project progression.

A significant aspect of the project was the discovery and subsequent handling of asbestos during the removal of capping. TSL addressed this unexpected issue without impacting the project timeline, adhering strictly to health and safety regulations.



Location	<b>Bristol</b>
Industry	<b>Student Accommodation</b>
Date completed	<b>Summer 2023</b>
Project duration	<b>4 Weeks</b>
Client	<b>Unite Students</b>



Scan for more information about this project.



## PARIS GARDENS LONDON

TSL's management of complex roofing projects was sought for the triple-roofed Paris Gardens and Hatfields student accommodation building, situated on a busy road in the centre of London.

The project scope covered refurbishment of a flat roof with solar panel installation, a roof terrace with installation of a new modular extension and Topdek cassette to the student living quarters, and a podium roof courtyard between the two buildings which had to maintain resident access 24/7.

The extremely challenging access logistics, restricted storage and time constraints necessitated precise timings, phased sequencing on the podium roof and segregation of roofing works from the new build on the terrace roof. TSL was appointed principal contractor, managing our own sub-contractors and the clients' contractors carrying out other works, with multiple trade overlaps.

The works included full strip back, new rainwater outlets, BUR installation, waterproofing, parapet encapsulation, new weighted handrail and paving to trafficked areas. Our application of an advanced ultra-low odour, non-flammable, cold-applied, fast curing roofing system minimised the impact on building occupants whilst enabling us to work quickly.

Communications with all stakeholders was exemplary to ensure the smooth progress of the project through each stage, including scope variations. Seamless sequencing and stage sign off enabled us to minimise disruption and complete on time and within budget, exceeding our client's expectations.



Location	<b>London</b>
Industry	<b>Student Accommodation</b>
Date completed	<b>December 2024</b>
Project duration	<b>23 weeks</b>
Client	<b>iQ Students</b>

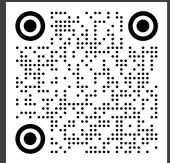


Scan for more information about this project.

# The TSL Experience

The TSL Experience was born from our desire to provide an unrivalled construction experience from conception to completion. We challenge industry norms to provide the best construction experience for our clients and building users.

We build relationships on the foundations of our five core values. These values weren't just arbitrarily chosen; they were selected by our team because they resonate across every area of the business and genuinely reflect who we are.



Scan to discover our digital TSL Experience and find out more.



## FAMILY

**Supporting each other professionally and personally.**

In a 2023 survey, 95% of our colleagues expressed a strong sense of pride in their work and its impact on The TSL's Experience.



## DEDICATION

**To exceed expectations.**

To us, relationships are worth more than a single project. We are not here to make money and move on.



## PASSION

**For delivering an unrivalled experience.**

Whether it's our team's warm and welcoming attitude or the tidiness of our sites, we aim to redefine your construction experience.



## PROGRESSIVE

**Better tomorrow than we were today.**

We'll always ask you how we can do better next time, even when expectations are superseded.



## EXCELLENCE

**For delivering superior quality.**

Above all, we're good at what we do.



Unite Students has worked with TSL for many years over numerous projects and supported the business in a number of services. They deliver a high-quality service from conception to completion on every project. The relationship has been invaluable"

Safety Director, Unite Students

We strive to provide a construction experience centred around a 'can do' attitude, never saying no. It's a mindset and approach that our team bring to every stage of the project, giving you peace of mind that your needs are continually being met.

Our approach emphasises proactive communication with you, through regular updates, so that you are always apprised of progress.

We're experts at working in live building environments, meticulously phasing a project with careful consideration to the impact it may have on your occupants. From residents to retail, we consider the building's users from the outset to minimise disruption and maintain clear communication with them throughout.

Our team is the driving force behind the TSL Experience; our staff, suppliers and sub-contractors all believe in this service-led philosophy to exceed expectations.

Our ability to deliver on it affords us the privilege of working on long-term portfolio plans with our clients.

# MAJOR PROJECTS

We passionately believe that relationships are worth more than a single project. From an initial call to fix a leaking roof we find, time and again, that our unique approach and our commitment to excellence positions us for larger projects.

Our major projects team creates functional and attractive solutions on live and occupied sites specialising in façades and glazing replacement, curtain wall solutions and fire remediation. As a Principal Contractor, we manage projects from assessment and system design through to completion.



Using innovative thinking and industry expertise to thoroughly understand the requirements of each project, we excel in delivering tailored, high-quality solutions to perfectly meet your specific needs. We leverage cutting-edge technologies like drone surveys and rope access to ensure efficient, precise results, even in the most challenging environments. Our specialist portfolio includes industrial, retail, hospitality, healthcare, student accommodation, office buildings and sports stadia.

Our Major Projects services include:

- Windows and Glazing
- Roofing
- Curtain Walling
- Facades
- Investigations
- Fire Remediation

## Fire Remediation Specialists

We specialise in comprehensive fire remediation solutions that bring buildings up to the highest safety standards. Our approach combines technical expertise with deep regulatory knowledge, all while prioritising building functionality.

Our rigorous process of identifying, removing, and replacing unsafe cladding and other building safety defects, proven in live environments, is the foundation of our long-standing relationships where clients have grown to expect our clear and honest advice.

From investigating fire risks and designing effective strategies to removing hazardous materials and installing corrective ones, we ensure your property complies with all industry regulations. The new Gateway application framework aligns with our existing process, allowing us to guide you through the new legislation.

From start to finish, we handle every detail, ensuring minimal disruption to occupants.



I have worked with TSL over the years and have built a high level of trust in the business. Previous large-scale projects with the Major Projects division have enhanced my opinion of their client and solution-focused approach. Having shared my experiences with both divisions of TSL, I can see it's a company ethos which I would have no hesitation in using in the future and recommending them to others within the business."

Head of Projects, CBRE

# MEET THE SMALL WORKS & ROOFING TEAM

Throughout your journey, our Small Works and Roofing team will be with you every step of the way.



**Lewis Jones**  
Strategic Partnership Director

Since joining TSL in 2019, Lewis has been instrumental in enhancing the TSL experience, developing a unique approach that has become highly valued by the company's clients.



**Aaron Humphries**  
Head of Small Works & Roofing

Aaron joined TSL in 2014 and is responsible for our agile and responsive small works team at the foundation of our client relationships. His in-depth technical knowledge and pragmatic approach provide valuable problem-solving solutions.



**Vicky Wearn**  
Account Manager

Vicky spent several years in internal fit-out before joining TSL in 2021 to support estimating and project delivery. Vicky is dedicated to building lasting client relationships, ensuring they receive the full TSL experience.



**Max Buckland**  
Account Manager

In the space of 3 years with TSL Max has risen from assistant to manager, reflecting his expertise in managing jobs from concept to completion. Max provides our clients with exceptional service, addressing and solving their challenges effectively.



**Ben Turvey**  
Planned Maintenance Manager

With a background in industrial roofing and facilities management, Ben joined TSL in 2025 to focus on managing the small works operatives to ensure our TSL Experience is delivered across all aspects of the business. His client-side experience gives the team a unique perspective on what's required to keep buildings operational.



**Simon Jones**  
Project Manager

With over 16 years' experience delivering specialist refurbishment projects, Simon is responsible for managing TSL's more complex maintenance and roofing projects. His commitment to planned preventative maintenance ensures our client buildings are well cared for into the future.



**Dean Walker**  
Project Manager

Dean's expertise is in roofing and cladding with over 10 years in the construction industry. He joined TSL in 2024 and is responsible for managing projects from pre-construction, through the design and construction phase to handover and aftercare.



**Luke Conlance**  
Site Manager

Luke's practical roofing knowledge and attention to detail make him a key asset in delivering successful project outcomes. Since joining TSL in 2022 his experience and hands-on approach ensures projects are delivered safely, on time, and to the highest quality standards.



**James Cornick**  
Commercial Manager

Vastly experienced in the construction sector, James joined TSL in 2020 to support the team commercially. His love of finance and attention to detail keeps our projects on track to help ensure we exceed our clients' expectations.



**Michael Beyer**  
Senior Estimator

Michael's estimating career began in the roofing industry over 18 years ago, bringing his expertise to TSL in 2023. His detailed pricing of roofing, façade and fire remediation works ensures a seamless transition between estimating, design and site throughout the pre-construction process.

Contact us quickly and easily on: [callouts@tsl.uk](mailto:callouts@tsl.uk) or [smallworks@tsl.uk](mailto:smallworks@tsl.uk)

Our clients are always put first and can expect loyalty, transparency and respect at all times, creating a service which goes above and beyond. We've worked with an ever-growing list of brands and businesses who value the adaptable, dependable and memorable service we provide.

We have worked with and are trusted by the following:





Birch House, Parklands Business Park, Forest Road  
Denmead, Waterlooville, Hampshire, PO7 6XP

**t. 0845 450 8080**   **e. [enquiries@tsl.uk](mailto:enquiries@tsl.uk)**

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