



DELIVERING AN UNRIVALLED CONSTRUCTION EXPERIENCE BEYOND COMPLETION

TSL's commitment to excellence extends beyond project completion. Our Aftercare services offer an unparalleled experience, emphasising attentiveness and responsible approach to ensure the ongoing care and optimal performance of your asset. We view every project not just as a job completed but as a testament to our enduring partnership and your trust in our expertise.



We focus on maintaining the integrity and lasting performance of your asset through attentive and proactive services to maintain and enhance the value of your asset, providing peace of mind and long-term assurance.

POST-PROJECT ASSURANCE

Comprehensive follow-up support and resolution of any issues from a TSL project, affirming our commitment to quality and client satisfaction.

PRIORITY RESPONSE SERVICES

With Priority, we ensure that any urgent operational maintenance needs are addressed promptly, minimising downtime and maintaining operational efficiency.

CUSTOMISED MAINTENANCE SOLUTIONS

We offer bespoke maintenance solutions tailored to the specific needs of your building, to ensure long-term performance and reliability.

PERSONAL AFTERCARE

We provide account management liaison, regular check-ins and actively seek your feedback to refine our services and enhance your experience.

**CONSTRUCTION
BUT NOT AS YOU KNOW IT**



AFTERCARE ONGOING SUPPORT

Our dedicated Aftercare team provides exceptional service with a focus on personalised care, ensuring that every aspect of your building's maintenance is handled with the utmost attention.



From guarantees and reactive maintenance to planned preventive care, our full range of services is designed to meet your ongoing needs and protect your asset. With TSL Aftercare, you can rest assured that your asset is in capable hands, allowing you to focus on what matters most while we manage the details.

Our call back process is a simple, hassle free way to contact us in the event of any defect issues:

- Report a defect to TSL
- We attend to investigate
- Scope of work defined and agreed
- Works carried out
- Works inspected and signed off

To log an aftercare concern, contact us on:

✉ aftercare@tsl.uk

☎ 0845 450 80 80